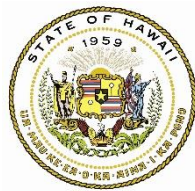


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GOVERNOR

**JOSH GREEN**  
LIEUTENANT GOVERNOR



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**STATE OF HAWAII**  
**WORKFORCE DEVELOPMENT COUNCIL**  
830 Punchbowl Street, Suite 417, Honolulu, Hawaii 96813  
Phone: (808) 586-8630 Web: <http://labor.hawaii.gov/wdc/>

**Workforce Development Council Business Engagement and  
Rapid Response Technical Assistance Session**  
**Tuesday, August 27, 2019**  
**8:30 a.m. – 4:30 p.m.**  
**Manoa Grand Ballroom**  
**Japanese Cultural Center of Hawaii**  
**2454 South Beretania Street, 5<sup>th</sup> Floor**  
**Honolulu, Hawaii 96826**

### AGENDA

I. 8:30 a.m. Registration and Networking

Jeff Ryan, Business Engagement Specialist, US Department of Labor, Employment & Training Administration, Washington, DC, will provide technical assistance and training related to business engagement and rapid response strategies and working practices to local area State and local Workforce Development Board members and staff, American Job Center staff and Workforce Innovation and Opportunity Act (WIOA) partners. Refreshments and lunch will be provided during the session.

II. 9:00 a.m. – 12:00 p.m. Business Engagement Session

- A. Activity: Creativity and Problem Solving
- B. Activity: What is Business Engagement?
- C. Perspective Transformation: Changing the mindset about business engagement
- D. Principles of business engagement
- E. Discussion: Roles of state and local areas developing and leading business engagement efforts
- F. Discussion: The biggest challenges or obstacles to success
- G. Self-assessment tool for business engagement strategies

III. 1:00 p.m. – 4:30 p.m. Rapid Response Session

- A. Activity/Discussion: What is the purpose of rapid response?

Equal Opportunity Employer/Program

If you need an auxiliary aid/service or other accommodation due to a disability, please contact the WDC at (808) 586-8866 (for TTY/TTD Dial 711 then ask for (808) 586-8866) as soon as possible. Requests made as early as possible will allow adequate time to fulfill your request. Upon request, this notice is available in alternative formats such as large print, Braille, or electronic copy.

- B. The vision for rapid response in the regulations
- C. Activity: Your Vision for Rapid Response
- D. Layoff Aversion: The mindset of aversion & the layoff aversion requirement
- E. The Intervention Timeline
- F. The “Must Do’s” with Rapid Response

IV. Statewide conference call to debrief set for Friday, August 30, 2019 at 1:00 p.m.-2:00 p.m.

- A. Homework for discussion on Friday
  - a. Develop your Rapid Response and Business Engagement vision statement
  - b. What do you think you do great with respect to Rapid Response and business engagement?
  - c. Three (3) things you plan to improve and/or initiate that will enhance business engagement and rapid response activities in your county
  - d. Is there any additional support or assistance that you feel you need or want?

V. Adjournment

*Refreshments will be provided. Meeting discussion continues while refreshments are made available.*