Access Hawaii Committee (AHC) Meeting
December 3, 2026, 1:00 pm to 2:30 pm
1151 Punchbowl Street, Room 410, Honolulu Hawaii 96813

This meeting will be conducted remotely. Members of the public may participate via interactive conference technology (ICT) or in person at the physical meeting location indicated above.

Join the meeting now
Meeting ID: 222 614 710 227 00
Passcode: 2kR7yw2L

Dial in by phone: +1 808-829-4853,816052580#
Phone Conference: 816 052 580#

Agenda

I. Call to Order; Roll Call

II. Review and Approval of October 1, 2026 Meeting Minutes

III. Public Testimony

Individuals who are unavailable to provide testimony at this time will be allowed an opportunity to testify when specific agenda items are called.

Individuals may provide oral testimony at the meeting or may submit written testimony in advance of the meeting via email ahcinfo@hawaii.gov or via mail addressed to 1151 Punchbowl Street B10, Honolulu, Hawaii 96813, Subject: *AHC Testimony*.

In accordance with Hawai‘i Revised Statutes, Section 92-3 and the Committee’s prior vote on August 22, 2025, testimony will be limited to five minutes per person per agenda item, at the discretion of the Chair to modify this limit at any given meeting. Testimony can be presented through the virtual Teams conference room or in person at the physical meeting location indicated above.

IV. Review and Approval of Statement of Work (SOW); Discussion and Appropriate Action

1. SOW for Approval

   a. County of Hawaii – Department of Finance - Online Property Tax Payments – SOW Amendment 2

SOW Amendment 2 covers the upgrade of the existing Online Real Property Tax Payments service and all functionality to the Tyler Hawaii Payment Platform. The Payment Platform is a centralized payment portal developed by Tyler Hawaii to simplify payments to Hawai‘i government agencies. The upgrade will provide a new look and feel, an administrative module that allows County staff to view transactions, and an automatic payment option for users.

Development fees: $0.00
Hosting fees: $0.00
Maintenance and Support fees: $0.00
Transaction fees: A fixed fee of $2.50 per property, plus a credit or debit card fee of 2.25% or an eCheck fee of $1.00 per transaction.

2. Signed Memorandum of Understanding (MOU) and Statement of Work (SOW)

   a. County of Kaua‘i - Department of Finance - MOU

      The purpose of this MOU is to authorize the County to absorb the convenience fees collected by Tyler Hawaii for Motor Vehicle Registration Renewals and Kaua‘i Sewer payments, rather than passing those fees on to constituents.

   b. Department of Business, Economic Development and Tourism—Hawaii Technology Development Corporation - Website Redesign – SOW Amendment 1

      The purpose of SOW Amendment 1 is to redesign the existing website to reflect the organization’s recent rebrand. The goal is for the site’s look and feel to match the new brand identity across every page, while keeping the existing content, structure, and WordPress setup unchanged.

V. Review and Approval of Hawaii Internet Portal Manager Contract Recommendations; Discussion and Appropriate Action

The Office of Enterprise Technology Services will present detailed recommendations regarding the Hawaii Internet Portal Manager Contract (State Procurement Office Vendor List No. 08-13), specifically addressing contract wind-down and transition governance, for the Committee’s review and approval.

VI. Review and Approval of the Draft Annual Report on the Operation of the Internet Portal; Discussion and Appropriate Action

This annual report addresses the operation of the Internet Portal and will be submitted by the Access Hawaii Committee to the Governor and the Legislature in accordance with Hawai‘i Revised Statutes Section 27G-5.

VII. Follow-up Report on the Accessibility of Agendas Posted on the State Calendar

The Office of Information Practices will provide a follow-up report regarding accessibility concerns related to agendas posted on the State Calendar.

VIII. Follow-up update on the Ongoing Accessibility Compliance Roadmap for Internet Portal Services: Discussion and Appropriate Action

Tyler Hawaii will present a progress summary report outlining the accessibility roadmap and progress to date.

IX. Portal Program Manager's Report: Discussion and Appropriate Action

1. Tyler Hawaii Bimonthly Report -Portal Program Updates

Tyler Hawaii manages the ehawaii.gov services under the State internet portal contract. This bimonthly report provides an overview of the recent activities, customer feedback, financial report, upcoming projects, awards, service updates, and agreements.

X. Good of the Order

1. Announcements from the Access Hawaii Committee
2. Next meeting: February 4, 2026

XI. Adjournment

This interactive conference technology meeting will allow participants to enable live closed captioning during the meeting.

AHC meeting packet can be downloaded from https://ahc.ehawaii.gov/meetings/packets/

In the event the audiovisual connection to the Teams meeting is lost, the meeting may be recessed for up to thirty (30) minutes to restore communication. If communication cannot be restored within thirty minutes, the meeting may be continued to an alternative date and time. In the meantime, please try to reconnect to the meeting with the same link used to initially access the meeting. If the meeting is continued at an alternative date and time, notice will be posted and sent out.

Auxiliary Aid or Accommodation Due to Disability

If you require an auxiliary aid/service or other accommodation due to a disability, contact Catherine Arellano-Alcotas at (808) 587-9826 or email ahcinfo@hawaii.gov as soon as possible. Requests made as early as possible have a greater likelihood of being fulfilled. Upon request, this notice is available in alternate/accessible formats.